

QUALITY POLICY

ÇAYIROVA BORU operates within frame of a management program designed according to ISO 9001 and API Spec.Q1. All employees are obliged to use, maintain and develop this system.

ÇAYIROVA BORU' s quality policy that is compatible with its strategic direction, which is the basis for the quality objectives, primarily aims to ensure to be the **permanent customer satisfaction**. For this purpose, the company commits to provide the products to its customers according to concerned standards, legal regulations, technical specifications, special customer requests and applicable other requirements at the right place, on the right time and under the most suitable conditions. Besides, the company determines the needs and expactations of interested parties and ensures to be understood at all relevant functions and levels within the organization.

According to optimum use of resources in ÇAYIROVA BORU, all of the operational processes and managerial functions are based upon **productivity and competitiveness**. ÇAYIROVA BORU aims to be innovative, competitive and **leader** in its sector depending on changing and developing market conditions and needs. For this object all of the needed resources, technology and infrastructure are continuously improving.

ÇAYIROVA BORU offers required knowledge and skills to all of its employees and encourages them to assume authority and responsibility with regard to their tasks and to adopt the work they perform **in order to increase participation**. Resources required for individual development, satisfaction and increasing loyalty to company of the employees are provided regularly.

In line with these activities, ÇAYIROVA BORU aims to carry the success provided by continuous customer satisfaction oriented and **innovative production understanding** to the future and commits to comply the requirements of the quality management system with **continuous improvement** of effectiveness.

Genel Müdür

